



Quality Policy Statement of the University of the Aegean

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(Senate Decision 36/28.06.2018)

The Quality Policy of the University of the Aegean consists of the Administration's commitment and of the statutes of the University that aim to provide education and produce new knowledge in an environment of safety, equality and transparency, as it is appropriate to academic ethos.

The Quality Policy of the Institution aims to fulfill its vision as defined in the Strategic Plan of the University. An integral part of Quality Policy is the implementation of procedures that provide excellent education and research in qualitative terms. Every member of the academic community will contribute to fulfilling the University's goals, bearing responsibility towards its social partners, showing respect for human rights, the environment and for the principles of Bioethics.

The aim of the Internal System of Quality Assurance (ISQA) of the University is to provide a framework to the administrative bodies and to the members of the academic community so that the goals and objectives of the Institution can be attained in quality terms.

The Quality Management of the University of the Aegean has been based on the development of the ISQA, the responsibility of which – for its development, operation and continuous enhancement – has been borne by the Quality Assurance Unit (QAU), aiming to:

- *Manage – by recording – all the procedures occurring in real time in the academic and administration units of the University of the Aegean;*
- *Get harmonized with the current legal framework and regulatory provisions governing the Higher Education of the country; and to*
- *Monitor, analyze and compare its data with the national and international data of indices and results,*

so that a constant increase in satisfaction of all stakeholders involved - inside and outside of the University - with the procedures of providing education and research development is maintained or enhanced, as the case may be.

Input data for Quality Policy Design

1. The Strategic and Operational Plan of the University of the Aegean (2018-2024).
2. The External Evaluation Report on the Institution (2016).
3. External Evaluation Reports on the Departments of the Institution.

4. Senate Decisions on the Quality Assurance.
5. International and national standards and guidelines of international organizations and of the national Quality Assurance Authority (QAA).
6. The Quality Manual of the Institution.

Axes

The Quality Policy consists of two main axes:

1. The Strategic axis: Mission and Strategic Quality Objectives of the Institution;
2. The Operational axis: Quality Assurance procedures.

Institutional procedures for approving Quality Policy

I. QAU Proposal

Following an extensive consultation during its 6th Session in 2018, the QAU of the University of the Aegean submitted its proposal on the issue of Quality Policy to the Administration of the Institution, so that the latter could introduce the subject for discussion, together with any comments, to the Regular Senate of the Institution that took place on 28 June 2018.

II. Senate Decision on Quality Policy

The Senate of the University of the Aegean, after consultation during its 36th Session of 28 June 2018, approved the QAU proposal on the issue of Quality Policy.

III. Notification - Dissemination - Posting

With the adoption of the final text, the present document was notified to all stakeholders involved in implementing Quality Policy of the Institution. It was then posted to the Institution's website both in Greek and English.

SENATE OF THE UNIVERSITY OF THE AEGEAN
JUNE 2018